**System Request –FQA System**

**Project sponsor:** University of Wollongong

**Business Need:** This project has been started to design a simple and efficient question and answer system which aim is to provide a platform for people to share their questions and answers with other in the internet.

**Business Requirements:**

Some people might meet many questions in daily life. They should need a platform to ask their question or help other people to solve their question. They also should need to share the experience of solving question with some friends or strangers. Basically, the FQA system should have these functions which are listed below:

* User can register as a member and login in to manage their account
* User can ask a question and submit it to the server
* User can answer some question
* User can vote the answer which they think it is useful
* Questioners decide which answer is the best answers
* Question and answer can be commented to help the questioner get a better solution
* Question and answer can be read by anyone

**Business Value:**

In fact, because the main purpose of this system is to design a system for sharing knowledge and experience and sometime the knowledge and the experience are invaluable and inestimable, so the business value of this question and answer system is very difficult and even impossible to estimate in the request analysis period.

**Stakeholder and Customer Descriptions:**

As our system is a question and answer system, so anyone could be the stakeholder and customer when they have a question or try to answer some questions. In particular, those people who are closely related to the question and answer are the most likely stakeholder such as teacher and student because teacher need to answer many questions which come from student and the student may meet some questions when they are studying new knowledge.

**Special Issues or Constraints:**

* The Marketing Department views this as a strategic system. This Internet system will add value to our current business model, and it also will serve as a proof of concepts for future Internet endeavors. For example, in the future, CD Selections may want to sell products directly over the Internet.
* The system should be in place for the holiday shopping season next year.